COPY FOR YOUR WEBSITE

1. Product page
2. Opening Hours Text
3. Delivery page
4. Dedicated InPost Delivery Page
5. FAQs for your website

1. PRODUCT PAGE

24/7 InPost Lockers & Shops

Orders can be delivered to one of 1,000s of collection points.

- Collect on your terms, 24/7 – day or night
- Thousands of locations nationwide
- Quick and easy to use
- No ID needed – just a collection code
- Three days to collect your parcel

New to the locker life? https://inpost.co.uk/parcel-lockers.

Options for limited space:

24/7 InPost Lockers & Shops

Pick up your order anytime, anywhere. Secure, contactless collection with thousands of locations to choose from.

InPost Lockers & Shops

24/7 secure collection from thousands of convenient locations.

2. OPENING HOURS TEXT

Example response to obtain opening hours via the GAPI Points API.

```
"operatingHours": {
  "customer": {
    "monday": [
      {
        "start": "07:00",
        "end": "18:00"
      }
    ],
    "tuesday": [
      {
```

```
        "start": "07:00",
        "end": "18:00"
      }
    ],
    "wednesday": [
      {
        "start": "07:00",
        "end": "18:00"
      }
    ],
    "thursday": [
      {
        "start": "07:00",
        "end": "18:00"
      }
    ],
    "friday": [
      {
        "start": "07:00",
        "end": "18:00"
      }
    ],
    "saturday": [
      {
        "start": "07:00",
        "end": "18:00"
      }
    ],
    "sunday": []
  }
}
```


This would indicate the following:

	Open	Close
Monday	07:00	18:00
Tuesday	07:00	18:00
Wednesday	07:00	18:00
Thursday	07:00	18:00
Friday	07:00	18:00
Saturday	07:00	18:00
Sunday	Closed	Closed

3. DELIVERY PAGE

24/7 InPost Lockers & Shops

FREE delivery with InPost

Expected delivery: 3 days

Collect on your terms - day or night, weekday or weekend. With thousands of InPost Lockers across the UK, find a spot that works for you. You'll have three days to collect once your parcel arrives, and we'll drop you a notification so you'll know the second it's ready.

New to the locker life? Find out how it works.

Options for limited space:

24/7 InPost Lockers & Shops

FREE delivery with InPost

Expected delivery: 3 days

You've got three days to collect your parcel. Pick any of our thousands of 24/7 locations up and down the UK.

New to the locker life? Read here.

4. DEDICATED INPOST DELIVERY PAGE

How InPost Works

HEADLINE

Pick up on your terms.

SUBHEADLINE

InPost Lockers and Shops are open 24/7, available nationwide and take seconds to use. No queuing, no waiting in - just collect whenever it works for you.

INTRO / WHY INPOST

Parcel delivery, but on your schedule.

Forget waiting in for deliveries. With InPost, your parcel goes straight to a locker or shop near you - and stays there, safe and secure, until you're ready to grab it. With thousands of locations across the UK (think supermarkets, petrol stations, your local high street...), there's almost certainly one close by.

KEY BENEFITS (BULLET LIST)

- 24/7 collection - day, night, weekday or weekend
- Thousands of locations across the UK
- 3 days to collect, so no rushing
- No ID needed - just a QR code or collection code

- Instant notification when your parcel arrives
- Quick, contactless and super simple to use

HOW IT WORKS - STEP BY STEP

Here's how it goes...

1. **Choose InPost at checkout.** Select an InPost Locker or Shop that works for you - with thousands across the UK, you've got options.
2. **We'll let you know when it's there.** The moment your parcel lands, you'll get an email with your QR code and collection code. Got the InPost app? You'll get a notification too.
3. **Head to your chosen location.** You've got 3 days, so no pressure. Swing by whenever it suits.
4. **Open and collect.** At a locker, scan your QR code on screen - or open it straight from the InPost app. At a Shop, just show your QR code to a staff member. Grab your parcel, and off you go.

LOCKER VS SHOP EXPLAINER

InPost Lockers vs InPost Shops - what's the difference?

InPost Lockers

Our signature lockers come in all shapes and sizes and are tucked away in handy spots up and down the country - supermarkets, petrol stations, retail parks and more. They're fully self-serve, 24/7, and take seconds to use. Scan your QR code (or use the app), grab your parcel, done.

InPost Shops

Rather talk to a real person? InPost Shops are your go-to. Pop into your nearest shop, show your QR code to a staff member and they'll sort the rest. Same great service, with a friendly face thrown in.

FAQS

Got questions? We've got you.

How long do I have to collect my parcel?

You've got 3 days from when your parcel arrives. InPost will send you a nudge when there are 24 hours left - just in case.

How will I know when my parcel is ready?

InPost will send you an email the moment your parcel lands, complete with your QR code and collection code. If you've got the InPost app, you'll get a notification there too.

Do I need ID to collect?

Nope - no ID needed. All you need is your QR code (sent by email) or your collection code and mobile number. At an InPost Shop, just show the QR code to a staff member.

Can someone else collect on my behalf?

Absolutely. Just share your QR code with them - a screenshot works perfectly. Alternatively, they can use your collection code and mobile number to pick it up.

How do I track my parcel?

Check your inbox for tracking updates from InPost, or head to the InPost app for a live view of where your parcel is.

What happens if I miss the 3-day window?

If your parcel isn't collected within 3 days, it'll be returned to the sender. We'll always give you a heads-up before that happens, so keep an eye on those InPost emails.

CTA SECTION

Ready to give it a try?

Find your nearest InPost Locker or Shop and see how easy parcel collection can be.

CTA BUTTON: Find a location near me →

[Links to: inpost.co.uk/find-a-locker]

FOOTER / HELP LINK

Still got questions? Head to InPost's help page for everything you need to know.

[Links to: inpost.co.uk/help]

COPY NOTES FOR DEV / DESIGN TEAM

Page tone: friendly, witty, benefit-led. Speaks to the customer like a mate - never corporate.

- 'InPost Locker' is always capitalised when preceded by 'InPost'. Standalone references use lowercase locker.
- Use en dashes or hyphens - not em dashes.
- CTA buttons should use black pill styling per InPost brand guidelines.
- All copy is positive and benefit-led - no negatives about the InPost experience.
- The step-by-step section can be presented as a visual timeline or numbered card layout on the live page.
- The Locker vs Shop section can be presented as two side-by-side cards.

5. FAQS FOR YOUR WEBSITE

How to collect with InPost.

When you select InPost at checkout, they will let you know when your parcel arrives at your chosen location. To open the locker, scan your QR code or open the door remotely in our app. If you're using a shop just show your QR code to a staff member.

How long do I have to pick up my parcel?

Once your parcel has landed in your locker of choice, you've got 3 days to pick it up. InPost will send you a nudge when there are 24 hours left.

How do I track my parcel?

You can find your tracking details in the InPost app, or check your inbox for an email from InPost where there's a handy link to track your parcel.

When can I collect my parcel?

InPost will send you an email the moment your parcel arrives. If you've got the app, you'll also get a notification from them. Most of their lockers are 24/7 so you can pick up whenever it works for you – just make sure you pick up within 3 days.

Can someone else pick up your parcel?

Yes they can - just send them a screenshot of your QR code. Alternatively, they can use your collection code (sent to you via email) and mobile number to grab your goodies.

Do you need an ID to collect your parcel?

No you don't. If you have ordered your parcel to an InPost Shop simply show your QR code to the staff member for them to scan, this contains a pin that can only be used for your parcel.

Any more questions?

Take a look at InPost's help page if you need a hand, their blog is also filled with handy info.